
*** Seasonal Flu Vaccine Claim Information for HHIC FreedomBlue Private
Fee For Service Members***

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OCTOBER 1, 2009

MSFB-HHA-2009-001

TO: (1) CHIEF FINANCIAL OFFICER
(2) DIRECTOR/MANAGER OF PATIENT ACCOUNTS
(3) BILLING OFFICE STAFF

FROM: HIGHMARK HEALTH INSURANCE COMPANY (HHIC), PROVIDER
RELATIONS

SUBJECT: SEASONAL FLU VACCINE CLAIM INFORMATION FOR
FREEDOMBLUE PRIVATE FEE FOR SERVICE MEMBERS

REFERENCE: BULLETIN MSFB-PROV-2007-001, DATED OCTOBER 19, 2007

PURPOSE

The purpose of this bulletin is to provide the correct bill type for home health providers when submitting seasonal flu vaccine claims for HHIC FreedomBlueSM Private Fee For Service (PFFS) members.

Please note that this information does not apply to HHIC FreedomBlue PPO.

BACKGROUND/OVERVIEW

This instruction is an amendment to the information that was provided in bulletin MSFB-PROV-2007-001, dated October 19, 2007. Providers were advised in the bulletin to use bill type 13X, 14X or 33X when billing seasonal flu vaccine claims. This information continues to be correct for situations when **a home health provider** is billing for seasonal flu shots administered to all members **except** FreedomBlue PFFS members.

When submitting claims for seasonal flu vaccine and administration **only** and there are no other services on the claim, home health providers are requested to use bill type 34X for HHIC FreedomBlue PFFS members. These providers are not to use bill types 13X, 14X or 33X when the patient

receiving the flu shot has coverage through HHIC FreedomBlue PFFS. The bill type 34X in this situation is required instead of the other bill types because otherwise, the system edits would require a Health Insurance Prospective Payment System (HIPPS) code.

The reason for this instruction is to comply with Centers for Medicare and Medicaid (CMS) instructions and to prevent claim rejections.

IMPACT/ACTION

Home health providers should use bill type 34X when submitting claims for seasonal flu shots provided to HHIC FreedomBlue PFFS members.

This information should also be used if the home health providers will be submitting claims for administration of the H1N1 vaccine for HHIC FreedomBlue PFFS members only. A separate bulletin will be issued to all providers regarding the H1N1 vaccine in the very near future.

Please note that this information does not apply to HHIC FreedomBlue PPO.

TIME FRAME

The information in this bulletin is current.

ASSISTANCE

This Bulletin

Questions regarding this bulletin may be directed to the HHIC FreedomBlue PFFS Customer Service at 1-888-459-4020.

Inquiries About Eligibility, Benefits, Claim Status or Authorizations

For inquiries about eligibility, benefits, claim status or authorizations, Highmark encourages providers to use the electronic resources available to them – NaviNet and the applicable HIPAA transactions – prior to placing a telephone call to the Provider Service Center.

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