NaviNet Claims℠

Introducing NaviNet Claims, the industry's most advanced and easy-to-use electronic claims processing platform.

NaviNet Claims offers the industry's best platform for sending, confirming and checking the status of claims electronically. We provide claims submission products, services and an electronic claims clearinghouse, as well as comprehensive training and support that reduce administrative costs and improve claim workflow for providers.

What can NaviNet Claims do for you?

NaviNet Claims allows any physician or office administrator to easily manage everyday claim transactions with the click of a button, increasing efficiency and productivity and ultimately leading to significant cost reductions and more control over the reimbursement cycle. NaviNet Claims is available to integrate with your practice management system or as a stand-alone platform.

Providers can process and submit claims free of charge with health plans sponsoring NaviNet Claims, or choose to connect to 900+ payers nationwide for a monthly or yearly fee. To find out more about health plans that sponsor NaviNet Claims, go to www.navinetclaims.com and click on Products & Services and then click on the product that is right for you.

NaviNet Claims is available 24/7 for claims submission.

Features of NaviNet Claims include:

Claim Pre-Processing – Passes claims through a stringent editing process before they are transmitted to the health plan, resulting in improved first time pass and pay rates, reduced turnaround time and fewer denials.

Express Claim Correction – Corrects claims immediately using your own desktop, significantly reducing denial notices, speeding up the revenue cycle and increasing cash flow.

Claim Status Reporting – Tracks claim transactions and provides status reports right to your desktop, including acceptances and denials, submission and receipt confirmation, and payment status. It allows you to track claims through the entire reimbursement cycle – from your desktop, to our clearinghouse, to the health plan.

Central Access to Multiple Health Plans – Offers a single access point for multi-payer transactions, which eliminates the need to manage multiple software solutions for your claim transactions.

Easy to Install, Learn and Use – Works with your existing Internet connection. We take care of installation, configuring and enrolling you with sponsored health plans.

Seamless Integration with Practice Management Systems – Integrates with virtually any practice management software system, ensuring seamless and fast implementation and reduction in duplicate data entry.

Security – Utilizes the power of the Internet with a highly secure transmission solution through HTTPS and SSL 128-bit encryption. No more busy numbers or broken connections, simply click with no worries.

Training and Support – Offers the most knowledgeable and responsive training and support team in the industry, at no cost. No more having to wait or read manuals. We offer full hands on training catering to your schedule, 8am ET – 7pm ET.

NaviNet Claims offers a suite of products and services designed to meet the needs of any provider, regardless of size or workflow:

NaviNet Claims Integrated Claims Solution (ICS) enables claims submissions using your existing physician practice management system claim data. The ICS solution integrates with print image, NSF and 837 formats. Enter patient data and instead of printing claims to paper, simply print to file. ICS summarizes, applies payer-specific edits, allows you to correct errors and reformats the claim data into electronic transactions.

- Password- and user ID-protected
- Product updates offered at no charge
- Fully HIPAA compliant

NaviNet Claims Direct Claims Entry (DCE) is designed for electronic claims processing without a physician practice management system. It presents a HCFA 1500 form that includes all the appropriate fields in which to enter your claim data. Set up patient and provider demographic and identifier information only once and the system will populate data fields to create additional claims quickly and easily. The more you use it, the more it remembers and assists you.

- Lookup table for Place of Service, Type of Service, and Diagnosis and Procedure Code
- Error correction screen highlights errors in red
- Easy-to-understand directions are available to assist in correcting the claim

For more information about NaviNet Claims, please call 1-800-526-7276 or log on to: www.navinetclaims.com.

NaviNet Claims℠